

I/134844/2022

HARYANA STATE POLLUTION CONTROL BOARD
C-11, SECTOR-6, PANCHKULAC-11,
Ph-2577870-73 E-mail: hspcbaircell@gmail.com

Order

A control room in the office of Regional Office, Ballabgarh Region is set up for receiving, handling and processing of various complaints pertaining to air pollution in NCR districts of Haryana with dedicated helpline number and personnel for 24 X 7 with the mandate that the control room shall coordinate with all the agencies of the State for addressing the grievances and will ensure the compliance before closing the complaints. The control room will also address the redressal of complaints through Sameer App, Swatchhta App and other social media handles along with coordination of Task Force meetings at CAQM/MoEF & CC/CPCB etc. One AEE level officer (in addition to his present duties) will be deputed as Nodal Officer by Regional Officer, Ballabgarh to be assisted by data entry operators as per requirement. The control room will send the daily report to the Air cell in this regard on the proforma to be devised by the Air Cell.

Dated Panchkula,
the 17th September, 2022

P. Raghavendra Rao
Chairman

CC:-

A copy of the above is forwarded to the following for information and further necessary action please.

1. All Deputy Commissioners of NCR.
2. All Police heads of NCR.
3. All Municipal Commissioners of NCR.
4. Member Secretary, Central Pollution Control Board (CPCB), New Delhi.
5. SEE (IT), HSPCB with a request to upload the orders on website of Board.
6. All Regional Officers of NCR Region. They are requested to dispose off the complaints pertaining to their jurisdiction expeditiously and will provide all the relevant information pertaining to complaints on Sameer App as required by the Regional Officer, HSPCB, Ballabgarh for submission to the quarter concerned from time to time.
7. The Regional Officer, Ballabgarh Region with a request to depute one AEE level officer as Nodal Officer and will intimate his name, contact number, email id to all the concerned.

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CC:-

A copy of above is forwarded to the following for kind information please.

1. PS to Chairperson, CAQM, New Delhi.
2. PS to Chief Secretary, Haryana.
3. PS to ACS, Development & Panchayats Department, Haryana.
4. PS to ACS, Agriculture and Family Welfare Department, Haryana.
5. PS to ACS, PWD (B&R), Haryana.
6. PS to ACS, Industries & Commerce Department, Haryana.
7. PS to ACS, Environment & Climate Change, Department, Haryana.
8. PS to PS, Transport Department, Haryana.
9. PS to PS, Urban Local Bodies Department, Haryana.
10. PS to PS, T & C P Department, Haryana.
11. P.S. to Chairman, HSPCB.
12. P.A. to Member Secretary, HSPCB

Env. Engineer (Aircell)

for Chairman